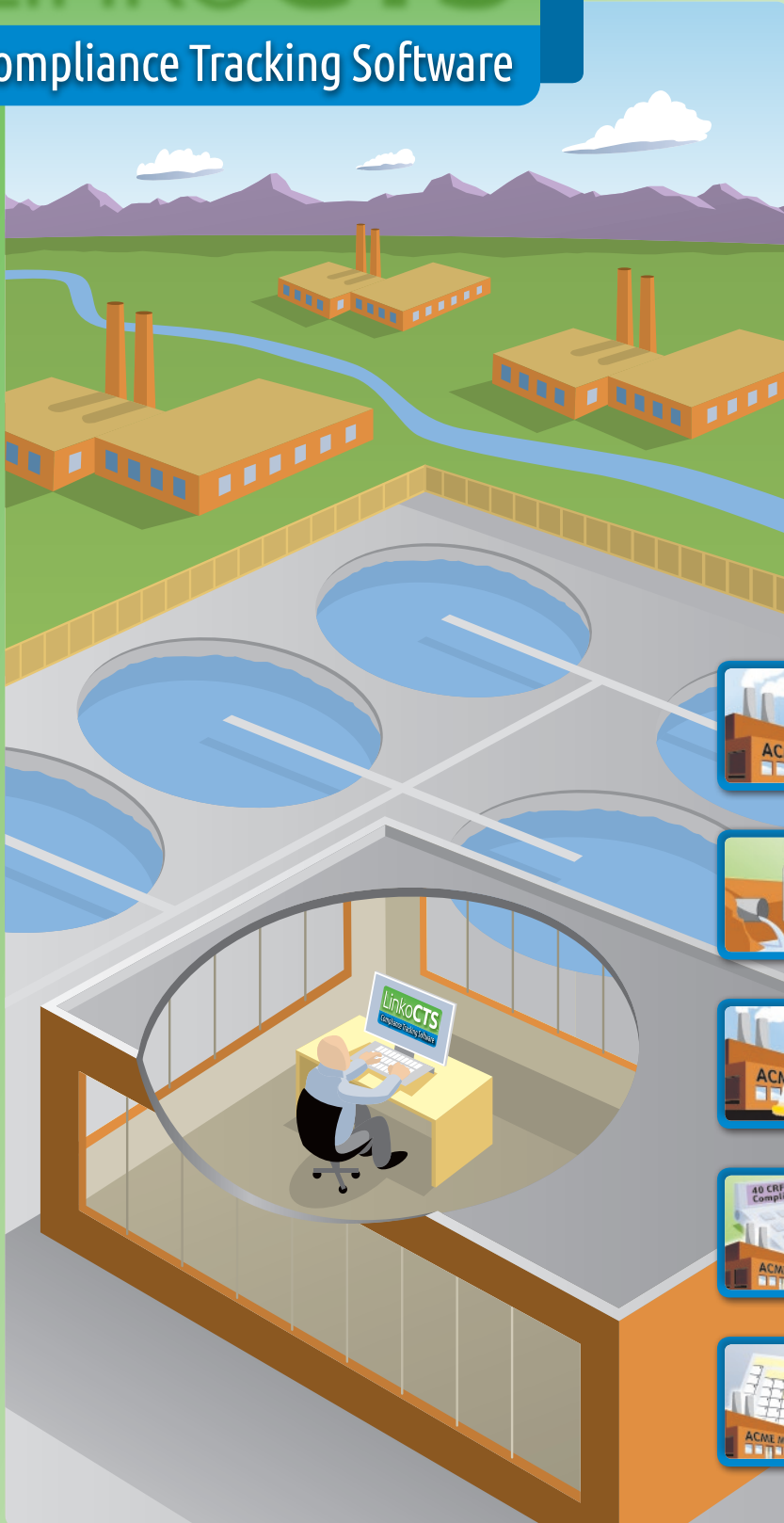


LinkoCTS™

Compliance Tracking Software



*Wastewater
Compliance
Software for
WWTP's
and
Collection
System
Agencies*



Industry Management



Samples & Results



Violations & Enforcement



40 CFR 403 Compliance



Event Management

LinkoCTS™

Compliance Tracking Software

“I have been using Linko software for less than a year but it already is one of my favorite tools. Record keeping is straight-forward, data entry is quick and enforcing violations is simple. My favorite feature is integration with my Outlook calendar. Deadlines never sneak up on me now.”

**– Rachel Hernandez
City of Arcata, CA**

Pretreatment and Source Control coordinators are tasked with accomplishing more with fewer resources, while experiencing greater program scrutiny. Linko builds pretreatment and FOG software that improves efficiencies ensures requirements are met and makes life easier for compliance technicians, managers and IT staff.

LinkoCTS Compliance Tracking Software was built from the ground up to serve municipal pretreatment programs. In accordance with EPA 40 CFR - 403 and the new pretreatment streamlining rule, LinkoCTS makes it faster and easier to manage high volumes of samples and results, determine industrial compliance, schedule requirements and generate needed reports and letters.

Wastewater compliance programs vary in size and responsibilities. Linko software's *Add-On Modules* allow clients to meet the exact needs of their particular programs. In addition, many clients use our software to track businesses outside of their pretreatment program.

Our software meets the requirements of most any IT Department. Available using *SQL*, *SQL Express* or a web-enabled *Hosted Solution*, Linko is sure to meet the requirements of most IT infrastructures.

Software is only the beginning. Linko wraps comprehensive implementation services and fantastic customer support around all software projects. Linko's reputation for successful implementation and long-term client satisfaction is unmatched.

Linko's staff has years of industry experience, and are we happy to share our knowledge with you. Contact us today to let us help you determine if Linko is the right fit for your situation, or not.

Standard Features



Industry Management

- Permit Info – Names, Contacts, Process Descriptions, GIS
- Compliance Limits – Parameters, Daily, Monthly, Mass
- Permit Dates – Renewals, Expirations, Compliance Plans
- Classification – Categorical Codes, SIC, Flow Volume



Samples & Results

- Samples – Manage both Authority and Industry samples
- Results – Parameters load automatically with limits
- Data Entry – User-defined forms, auto-calculate mass results
- Violation Detection – Instantly checks results with limits



Violations & Enforcements

- Detection – Daily, Averages, SNC TRC and Chronic
- Enforcement Response Plan – User-defined ERPs
- Escalation – Easily see violation and enforcement process
- Reminders – Notification of compliance plan milestones



40 CFR 403 Compliance

- Calculations – Automatic, Fast, proven accurate since 1996
- Parameter SNC – Chronic & TRC compliance evaluation
- Event Compliance – Late reports, compliance milestones
- Quarterly & Annual Reports – State / EPA Compatible



Reporting

- Customized Reports – Make Linko reports into your reports
- Mail Merge Letters – MS-Word templates with your data
- User-Defined Datasets – Report data is defined by User
- Export Data – Quickly and easily send data to MS-Excel



Event Management

- Track Industries – Self-Monitoring, Compliance Plans, etc.
- Auto-Schedule – Inspections, Samples, Permit Renewals
- History – Quickly view and report entire history of Industry
- Calendar – Industry and Personnel To-Do Lists

Permit Management

Violations & Enforcements

Event Management

Standard Features



Dynamic Groups

- Lookup – Find the data you need fast and easily
- Organize – Build groups of Industries by any data field
- Analyze – Annual summaries, performance reports, etc.
- Segment – View, Print, Schedule different 'sets' of IUs



Security

- Control Access – Read, Write, Edit & Delete privileges
- Flexible – Define form-level, workgroup access
- Fast – Quickly add new users and assign workgroups
- Data Integrity – Stop unauthorized data manipulations

Easy to install, learn and use

Accurate SNC calculations instantly delivered

Pretreatment annual reporting done in moments

Knowledge transfer is simplified as seasoned staff retire

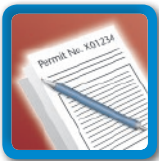
Backed by a company with over 15 years of pretreatment data management experience

Add-On Modular Features



LinkoPipe™ – Import Lab Data

- Saves Time – data entry & transcription errors
- Violation Checks – Compares results to limits at import
- Versatile – Import in-house or contract lab data
- Translations – User configurable translation maps



Permit Writer™

- Flexible – Modifiable templates and sections
- Accurate – Data driven, eliminates transcription errors
- Fast – Automatically generates permit documents
- Consistent – Repeatable permits one or many at a time



Sampling Assistant™

- Permit Sampling – Instantly loads sampling requirements
- Chain-of-Custody – Parameters, Methods, Bottle Type
- Bottle Labels – Sample Number, Preservative, Aliquots
- Flexible – Customize Linko's Chain-of-Custodies

LinkoPipe

Import Samples and Results for All of Your Industries at One Time

Violations Automatically Flagged on Import

Sampling Assistant

Easily Generate COCs and Sample Bottle Labels

Both Labels and COC Forms are Customizable in the Flexible Reporter

Select	Label #	Col. Item	Parameter	Analysis Method	Units	Preservative	Collection Method	Lab	Rep. Limit
<input checked="" type="checkbox"/>	10001	Details	Chloride, total	4810P-0101	mg/L	H2SO4	GRAB	AAA	AAA
<input checked="" type="checkbox"/>	10001	Details	Cruc. total	17205-175	mg/L	H2SO4	COMP	AAA	AAA
<input checked="" type="checkbox"/>	10001	Details	Cruc. total	202-7	mg/L	H2SO4	COMP	AAA	AAA
<input checked="" type="checkbox"/>	10001	Details	Cruc. total	202-7	mg/L	H2SO4	COMP	AAA	AAA
<input checked="" type="checkbox"/>	10001	Details	Cruc. total	202-7	mg/L	H2SO4	COMP	AAA	AAA
<input checked="" type="checkbox"/>	10001	Details	Cruc. total	202-7	mg/L	H2SO4	COMP	AAA	AAA

Add-On Modular Features



LinkoSL™

- Invoices – Generates Invoices from sample results
- Generate Rates – Suitable for utility billing systems
- Configurable – Surcharge limits and base rates
- Reports – Customize invoices & surcharge report templates



Remote Inspector™

- Collect inspection data electronically in the field
- Avoid the paper trail and double data entry
- Use the same inspection form you already use
- Collect signatures, print and leave copies in the field
- Add pictures to inspection records on the spot
- Issue violation and enforcement notices on site



Image Assistant™

- Catalog – Images with IUs, Inspections, etc.
- Retrieve – Search images by description
- View – Sets of photos by IUs
- Report – Print images, descriptions and dates



Lab Assistant™

- Lab Oriented – Data entry suited to lab bench sheets
- Violation Checks – Compares results to limits at entry
- Customizable – Data entry screens match lab forms
- Task Manager – Prioritizes samples for analysis



LinkoAG™

- Helps manage silver and mercury reduction programs
- Manage dental offices and other sources of silver and mercury
- Track installations of amalgam separators and removal devices
- Schedule and track maintenance of removal devices
- Record and schedule inspections

LinkoCTS BENEFITS

Your Job Will Be Easier

Easily see what to do and when, identify which industries are not in compliance, and generate regulatory reports and letters.

Saves Time

Customers regularly improve the efficiency of their IPP by over 35%.

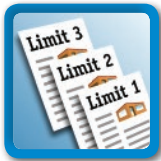
Reduces Liability

Based on 40 CFR 403, Linko ensures sampling responsibilities are met, result data is evaluated, permitting requirements are managed and inspection duties are completed.

Focus On Pretreatment

Linko customers are able to focus on pretreatment responsibilities, not spreadsheet modifications, system work-arounds, duplicate data entry and system up time.

Add-On Modular Features – continued



Local Limits™

- Manage parameter limits across multiple WWTPs
- Allows for groups of Industries to be assigned multiple sets of local limits.
- Especially useful for programs that manage IUs discharging into more than one WWTP



Outlook Sync™

- See your Pretreatment and/or FOG “to-do” list in one place
- If you move or change the task in your Outlook calendar it updates the Linko calendar – And vice-versa!
- Have personalized calendars for each member of your team
- See all tasks on one calendar, or split them into Inspection calendar, Sampling calendar, Permitting calendar, etc.



LinkoERP™

- Automates complex pretreatment reporting
- Compiles information from both in and outside of Linko
- Provides consistent, repeatable reporting process
- Reduces report generation time from weeks to minutes



LinkoHW™

- Store Hauler details and records, such as contacts and permit expirations
- Enter manifest details of the loads that transported and disposed
- Manage events such as permit renewals and inspections
- Create reports of total volume disposed that can be used for billing
- Use with LinkoFOG for total “cradle-to-grave” FOG tracking



LinkoFOG™

- Keep details about FSEs, Car Washes, Auto facilities and other types of grease generators
- Schedule and track inspections and trap/interceptor cleaning events
- Record grease levels found during inspections
- Store manifest data of the pump out events that occur
- Use mail merge to easily send BMPs and other documents

“I am very happy with the Linko Compliance Tracking Software and I use it daily, its ability to evaluate and track industrial user data and prepare many types of reports is very helpful and saves a lot of time. The software is a great tool for helping me manage my schedule and pretreatment program duties very efficiently and cost effective.”

– Rudy Fandel,

G&G Environmental

Compliance, Inc.,

City of Riverside, CA

